
Thursday, December 10, 2024

From: Mr. Darryl Jones
NAVFAC MIDLANTIC Maintenance & Operations Manager
9324 Virginia Avenue
Norfolk, Virginia 23511-3095

To: Global Fuels Group, LLC.
P.O. Box 225442
Dallas, Texas 75222

RE: Global Fuels Group (GFG) Electric Vehicle Charging Stations Support Services
Naval Station Great Lakes, Illinois

To Whom It May Concern:

I would like to share our great experience with Global Fuels Group, LLC. (GFG) and Mr. Montrell Lee (President). I personally requested their assistance for issues we had occur on eleven (11) of our EV Charging Stations at Naval Station Great Lake, Illinois in February 2024. My staff had been experiencing runarounds for several months from a manufacturer on damaged + inoperable units. I knew Mr. Lee could take care of our issues then get our systems back operational. He and the group of personnel (Ms. Susan Thompson and Mr. Jonathan Deputy) each had a specific supportive expertise that did not disappoint us.

As the Operations Manager of Department of Defense (DoD) Petroleum Assets such as tanks, trucks, systems, operators, and other resources across the Eastern Cost and MID-West of United States, I was surprised that Mr. Lee declined to accept payment for a site visit. Instead, he insisted to evaluate the numerous issues, we partner and use our onsite personnel to save costs by simply completing the Global Fuels Group customer worksheets. Our technicians shared their observations via a conference call, there the GFG team of professionals gathered the information, conducted research on each issue and contacted the manufacturer. His team was able to develop creative solutions to challenging problems. What was even more of a surprise to me was that the manufacturer responded promptly and without hesitation knowing that Global Fuels Group had partnered with us on our standing issues. This also gave me as a manager more leverage when our Head Quarters knew we had a reliable team of experts who had helped us drill down to the actual persistent problems. What resulted from our experience was a visit to Washington D.C. where we met with the manufacturer to resolve our issues who then dispatched their own onsite technicians for our Naval Station Great Lakes EV Charging Stations.

Here at NAVFAC MIDLANTIC, Global Fuels Group/ Mr. Lee are greatly appreciated and considered to be on the list of our reliable contractors for troubleshooting and evaluations of EV Charging Stations across the NAVFAC MIDLANT Region. I look forward to working with this team again and appreciate their professional service.

Sincerely,



Darryl N. Jones,
NAVFAC MIDLANTIC
Maintenance & Operations Manager